Connecting a Windows 7 Laptop to the HCWHawks Network

You must be in an administrative building on campus (Classrooms buildings, Library, Dewar) to complete the registration for the HCWHawks network. These instructions use Internet Explorer to join the network. Screens may vary if you use another web browser.

- 1. Click the icon in your computer's system tray to connect to a wireless network
- 2. Select HCHawksGuest (HCHawksGuest is used to REGISTER for the HCWHawks network). HCHawksGuest is only available from administrative buildings on campus.
- 3. If you are asked to select a location for this network, select Work Network.



- 4. Open a Web browser (for example: Internet Explorer or Chrome) and try to go to a new web page. After a short delay, the Meru networks login page will appear.
- 5. Enter your Hartwick email address in the username field (for example collegej@hartwick.edu).
- 6. Enter your NETWORK password in the password field; this is the password you use for D2L and WebAdvisor.
- 7. Click Login.
- 8. In the next window, click the **SmartConnect** button to configure your computer for the secure wireless network.





The next screens may vary based on your browser and version as well as your anti-virus software.

- 9. Click the Click here to download Smart Connect button
- 10. You may get a pop-up about running or saving SmartConnect launcher. Click Run.

| MADII | © 2011-2012 Maru Networks. All Rights Reserved. | |
|---|---|--|
| NETWORKS [®] Connect to the secure network | Do you want to run or save SmartConnect.exe from identity.hartwick.edu? X | |
| Client Configuration Successful Authentication | Security Information | |
| Connect to the secure network To download and run the Smart Connect Utility please click on the download button provided if prompted to run or save select the run option, if you save the file to your computer, you can run it later by double clicking on the file. Click here to download Smart Connect 9 | Name: SmartConnect Launcher Publisher: Identity Networks Limited From: https://dentity.hartwick.edu [2] @ways trust content from this publisher.] | |
| © 2011-2012 Meru Networks, All Rights Reserved. | Run Cancel This application will run with unrestricted access which may put your personal information at risk. The publisher's identity has been verified. Run this application only if you trust the publisher. More Information | |

11. In the pictures below, first our Windows software checks to see if we really want to run SmartConect. Click **Run** 12. Next, our Symantec Antivirus blocks SmartConnect, and we must click **Allow**.

Your results will vary based on your browser, operating system and anti-virus program. The idea is to allow SmartConnect to run.

| prompted to run or save select the run option, if you save the file to your computer, you can run it later by double clicking on the file. | Symantec Endpoint Protection | É |
|--|---|----|
| Click here to download Smart Connect | Download Insight | |
| | Our information on this file is inconclusive. We recommend not using this file unless you know it is safe. | |
| © 2011-2012 Meru Networks. All Rights Reserved. | smartconnect.exe | |
| The sublisher of SmattConnecture couldn't be writed. Are you user you want to not the program? Learn more Run View downloads: x | Remove this file from my computer | |
| | Alow this file | 12 |
| | Image: Unproven Image: Unproven Image: Unproven Users Image: Unproven Users Image: Unproven Users Yery New There is some evidence that this fie is truthor thy. This fie has been seen by fewer than 5 Symantec lasts. Symantec has known about this file approximately 2 days. Symantec has been seen by fewer than 5 Symantec lasts. Symantec has known about this file approximately 2 days. | |
| | More Details | |
| | ⊘ Symantec. | |

13. The Meru Smart Connect application window will appear. Do not change what is in the window. Click Start.

14. You should see a window saying your computer is now configured so that it can connect. Click **Connect**.

| Meru Smart Connect | Ŵ | Meru Smart Connect | |
|---|----|--|--------------------------------|
| MCRU NETWORKS* | | MCRU NETWOR | ₹KS® |
| Welcome to the Smart Connect network configuration tool. This program will configure your device so that it can authenticate to the network. | | Congratulations your computer is now configuent the network. | ired so that it can connect to |
| 1. Please enter your credentials to access the network: | | Please press connect now for network acces | s. |
| Username collegej Password ••••••• 2. Click Start to configure your computer and connect to the network | 13 | Connect | 14 |
| Start | | | |
| © 2011-2013 Meru Networks. All Rights Reserved. | | © 2011-2013 Meru Networks, All Rights Reserved. | view log file |

- 15. You may immediately get a success screen. If so, click the **Close** button.
- 16. If you see an 'Additional information is needed to connect HCWHawks' bubble in the bottom right corner of your screen. Click this bubble. Enter your Hartwick e-mail address and your Hartwick network password. Click OK.

| ← >> >> >> >> >> >> >> >>>>>>>>>>>>>> | - 10 × | Windows Security |
|--|---|---|
| Connecting, please wait | 16 | Network Authentication Please enter user credentials collegej@hartwick.edu OK Cancel |
| s 21/00/26 (Biologia, Angla Aberia) | linformation is needed to connect HCWHawks. 4 × | |
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- 17. Your computer should switch you from the HCHawksGuest network to the HCWHawks secure network. Verify this by clicking the wireless icon on the system tray and seeing if HCWHawks is now "connected". If not, please click to select it.
- 18. Once you are connected to HCWHawks, open a web page to verify that you have a good connection.



You should use the HCWHawks wireless from now on. It is available from all buildings on campus that have wireless access.

Any questions or problems, call or bring your computer to the Technology Resource Center, Clark Hall 150. We are open Monday-Friday 9am-5pm. You can reach us at 607-431-4357 or at technology@hartwick.edu.