

Connecting Devices to Hawks-Secure

Android Devices

- ❖ Navigate to
https://hawkswireless.hartwick.edu/guest/hawks_secure_onboard.php?_browser=1
- ❖ Login with your Hartwick network credentials (do not include the “@hartwick.edu”)
- ❖ Download QuickConnect and open the app
- ❖ Agree to terms of service in the Clearpass QuickConnect app
- ❖ Select Hartwick College
- ❖ Login with your Hartwick network credentials (do not include the “@hartwick.edu”)
- ❖ Download the network profile
- ❖ When prompted, tap “open”. You should be redirected back to the Clearpass QuickConnect app.
 - If you are not redirected to the app automatically, try to open the “quick1x.networkconfig” file that you downloaded in a file viewer (usually found in your phone’s “downloads” folder)

iPhones

- ❖ Navigate to
https://hawkswireless.hartwick.edu/guest/hawks_secure_onboard.php?_browser=1
- ❖ Login with your Hartwick network credentials (do not include the “@hartwick.edu”)
- ❖ Select “Install the certificate to continue device configuration”
- ❖ After downloaded, go to “Profiles” in the phone settings
 - Install/ trust the Hartwick CA
- ❖ Go back to the browser and download the network configuration.
 - install/ trust the configuration settings
- ❖ You should see a “Completing configuration please wait” countdown. Then be redirected to the Wifi settings.
 - If not redirected, please go to the device settings page
- ❖ Connect to the Hawks-Secure SSID

Windows

- ❖ Navigate to
https://hawkswireless.hartwick.edu/guest/hawks_secure_onboard.php?_browser=1
- ❖ Select “ Provisioning to join Hawks_Secure [Click Here](#) “ option
- ❖ Login with your Hartwick network credentials (do not include the “@hartwick.edu”)

- ❖ Download and start the QuickConnect network configuration application.
 - It might verify that you want to keep this configuration profile. Please agree so you can continue with the onboarding process.
- ❖ Run the downloaded application and agree to allow the application to make changes to your device.
- ❖ An Onboarding wizard should open to finish configuring device
 - Please select yes on all warning messages.
- ❖ Connect to Hawks-Secure Wi-Fi Network.

Mac

- ❖ Navigate to
https://hawkswireless.hartwick.edu/guest/hawks_secure_onboard.php?_browser=1
- ❖ Select “Install the certificate to continue device configuration” and network profile
- ❖ You might get a pop up notification that asks if you want to allow downloads; if so, click “Allow”
 - Find in folder
 - Click on the download “Hartwick_College.mobileconfig”
- ❖ Navigate to the “Profiles” tab in the Mac System Settings
 - Search “Profile settings”
 - Double click the “Device Enrollment” profile at the top
 - It will ask if you are sure you want to install a profile. Click “install”.
- ❖ Connect to the Hawks-Secure WiFi network

Older Android Devices

- ❖ Navigate to
https://hawkswireless.hartwick.edu/guest/hawks_secure_onboard.php?_browser=1
- ❖ Select the “Provisioning to join Hawks_Secure”
- ❖ Login with your Hartwick network credentials (do not include the “@hartwick.edu”)
- ❖ Install the QuickConnect app
 - Open app
 - Agree to terms
 - Select Hartwick College, you should be redirected to hawks wireless page
 - Login with your Hartwick network credentials (do not include the “@hartwick.edu”)
 - Download the network configuration (“quick1x.networkconfig”)
- ❖ Open the “quick1x.networkconfig” file that was downloaded (usually found in your phone’s “downloads” folder)
 - It should open up the Clearpass QuickConnect app and display a message “the device has been provisioned to connect to Hawks-Secure”

- ❖ Open up the Wifi Settings
- ❖ In the “Identity” field, input your Hartwick username (Hartwick email without the ‘@hartwick.edu’)
- ❖ Select the “CA Hawk_Secure” certificate from the dropdown for **both** certificate options
- ❖ Tap “Connect”